



VISITOR COMPLEX

Main Visitor Complex Launch Viewing Package Scrub Policy for SpaceX Falcon Heavy Arabsat 6A

General VC (Visitor Complex) - Launch times and date, and operational hours are subject to change.

LAUNCH TICKET PACKAGES ARE NON-REFUNDABLE. The tickets you have purchased to see the launch are mission specific (example: SpaceX Falcon Heavy Arabsat 6A). This launch can be scheduled for any date/time. Launch tickets are valid for admission once the launch is scheduled (and one additional launch attempt for that mission if a delay occurs prior to visitor complex scheduled opening time). Your launch admission ticket may also be used one additional day within a 90-day period after the launch date to explore the rest of the visitor complex shows, exhibits and take the Kennedy Space Center bus tour.

PACKAGE INCLUSIONS -

- a. **In the event of a delay/scrub prior to visitor complex opening on scheduled launch day:** All package inclusions will be available on next launch attempt.
- b. **In the event of a delay/scrub after visitor complex opening on scheduled launch day:** All package inclusions will be considered used. Food, beverage and retail will be available for purchase at the viewing location. Park admission and vehicle placard will be valid for a total of two launch attempts.
 - i. **Bus shuttle service from Vectorspace to main complex will be available on second launch attempt.**